

## General Shipping Information

Version 31.03.2021\_001

### Free Shipping Promotion Information

We proudly ship our products within the United Kingdom and The Republic of Ireland. Shipping costs can vary based on the number of items and weight of the order.

Product orders in the UK are shipped via Hermes and samples are sent via Royal Mail. A tracking number will be emailed to you, once your order ships.

Hermes orders can be tracked at: <https://new.myhermes.co.uk/index.html?redirect>

Royal Mail orders can be tracked at: <https://www.royalmail.com/track-your-item#/>

Note: Royal Mail tracking is only updated once the order is delivered.

The Free Shipping promotion will be a credit of up to £5.00 per qualifying household.

Monthly Customers who successfully bill and pay for their order for 3 consecutive 30 day billing cycles, will qualify to receive Free Shipping beginning the 4th billing cycle.

Free Shipping Promotion qualifiers who don't successfully bill and pay for an order in any given 30 day cycle will automatically reset. By resetting they will need to requalify by successfully billing and paying for their order for another 3 consecutive 30 day billing cycles.

For the purpose of the Free Shipping Promotion, Free Shipping will be defined as shipping up to £5.00. Example 1: If shipping of an order is £4.99, and a Monthly Customer has qualified for the Free Shipping Promotion, they will pay £0.00 shipping for their order for as long as they qualify for the Free Shipping Promotion

Example 2: If the shipping of an order is £7.99, and a Monthly Customer has qualified for the Free Shipping Promotion, they will only pay £2.99 shipping for their order for as long as they qualify for the Free Shipping Promotion.

A Monthly Customer may qualify for shipping on one order per household regardless of how many separate orders they may have within their household. Amagian Life will look for identical shipping or billing addresses, credit card numbers or full names to determine household qualification. Only one order per household may qualify for the Free Shipping Promotion.

Amagian Life reserves the right to end the Free Shipping Promotion at any time.

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Shipping to Other Countries Currently, Amagian Life products are only within the United Kingdom