

# Amagian Life<sup>®</sup>

## **Returns & Cancellations Policy**

# PRODUCT

## What You Should Know About Customer Returns

If you are unsatisfied with any of our products and wish to receive a refund on your first order with us:

1. Please email [support@amagianlife.co.uk](mailto:support@amagianlife.co.uk), send in a ticket through your customer account or call 07915 211681 within 30 days of the purchase date with full details so we can log your return on our system.
2. Return the remainder of the product to the following address:  
Amagian Life Ltd  
Suite 19  
M54 Space Centre  
Halesfield 8  
Telford  
TF7 4QN

Please enclose a note with your details so we can link your returned package to your account.

3. Once we receive and verify your package a refund will be issued for the purchase price less any shipping charges. Please note the refund may take up to a week to process.

## What You Should Know About Cancelling Your Monthly Order

The monthly order option allows you to purchase products at a lower price and automatically receive a new supply every 30 days.

Please note that orders cannot be cancelled when they are showing pending shipment.

# BUSINESS

## What You Should Know About Cancelling Your Brand Partner Account

Unless otherwise specified by law, Brand Partners have the right to cancel their enrolment and product purchase within \*fourteen (14) days from the date of enrolment and receive a full refund on the enrolment fee and any unused inventory and marketing materials purchase at the time.

*\*At Amagian Life Ltd we offer a 30 day right to cancel your enrolment.*

In order to process your cancellation please email [support@amagianlife.co.uk](mailto:support@amagianlife.co.uk) stating the reason for cancelling your account and if you are going to be returning any inventory for refund.

Any unused products and Amagian Life marketing materials should be returned to:

Amagian Life Ltd  
Suite 19  
M54 Space Centre  
Halesfield 8  
Telford  
TF7 4QN

If you need assistance with any of the above, please email [support@amagianlife.co.uk](mailto:support@amagianlife.co.uk)